Firmware updates improve your camera with enhanced performance and new features.

Visit our website once or twice a year to check for firmware updates. Updating your Cuddeback camera firmware is a 2 step process: 1) download firmware from the Cuddeback website, and 2) loading the firmware onto your camera.

Download firmware update

1. Visit our website *Cuddeback.com/update*

2. You will need a computer with a SD card port. Insert a SD card into the cared reader. The process is simpler if the SD card is blank or recently erased/formatted.

3. Select the appropriate camera model. If you have both camera models download both firmware files and save them to the same SD card.

4. Click the BLUE Download Firmware Box for the camera(s) you have.

> Download Firmware
> for G, J, K Series CuddeLink Cameras

> Download Firmware
> for L Series CuddeLink Cameras

5. Windows will display a **Save As** box. Navigate to the SD card and make sure to stay in the root (highest level) folder. Do not put the firmware in a folder.

6. Do not change the file name. Click SAVE and the firmware will be downloaded to the SD card.

7. If you are using a mix of G/J/K & L cameras download both files to the same SD card (click the other blue box).

8. Once you have downloaded the firmware file you can remove the SD card from the computer.

Loading firmware onto your G/J/K Series Cuddeback camera

a. Insert the SD card into your Cuddeback camera.
b. Press MODE until COMMANDS is displayed.
c. Press MORE until LOAD F/W is displayed. Then press UP.
d. CONFIRM will be displayed. Press UP to confirm.
e. **DO NOT REMOVE THE SD CARD** until the time is displayed.
f. The LCD display will display BUSY. When finished the time will be displayed and you can remove the SD card.
g. You can use the same SD card to update all your Cuddeback cameras.

Loading firmware onto your L Series Cuddeback camera

a. Insert the SD card into your Cuddeback camera.
b. Press MODE until COMMANDS is displayed.
c. Press MORE until DEVICE MENU is displayed. Then press UP.
d. Press MORE until LOAD F/W is displayed. Then press UP.
e. CONFIRM will be displayed. Press UP to confirm.
f. **DO NOT REMOVE THE SD CARD** until the time is displayed.
g. The LCD display will display BUSY. When finished the time will be displayed and you can remove the SD card.
h. You can use the same SD card to update all your Cuddeback cameras.